



Local IT Technician (f/m/d)

Düsseldorf - Full-time - 744000001554373

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As our new Local IT Technician (f/m/d) at Ubisoft Düsseldorf, you are responsible for delivering support for the local site employees. You have a passion for simplifying things and support us in the continuous optimization of IT-supported processes.

What you will do:

- Offer on-site and remote support to end users within the local responsibility
- Incidents and requests management
- Manage local infrastructure (servers and network)
- Ensure approved security best practices and policies are being applied
- Provisioning and maintaining the employees work environment
- Interact with external vendors regarding support requests
- Provides support for events and meetings
- Support employees during equipment moves
- Maintain the IT asset inventory
- Build and update documentation
- Strive to continually improve IT policies and processes

What you bring:

- Relevant education in Information Technology or equivalent experience
- 2+ years of experience in technical support to end users (Workstations, Laptops, Smartphones)
- Expertise in PC and laptop support and latest hardware news
- Excellent knowledge of Microsoft operating systems
- Good knowledge of the Microsoft Office Suite
- Good knowledge of networking, cabling
- Ability to work autonomously in a fast-paced changing environment
- Good English skills (spoken and written)
- Great sense of customer service
- Good listening, communication, and organizational skills

What to send our way:

- Your CV, highlighting your education, experience and skills
- A cover letter including your earliest starting date, expected salary and why you would like to

join us

What we offer:

- Relocation support: We offer financial support in form of a cash allowance and assistance with accommodation search and settle-in support via our relocation partner, for international candidates we offer visa assistance
- Ubisoft Blue Byte Academy: We offer multiple opportunities for you to discover your full potential and develop yourself in various areas. Guest speakers from the industry, workshops, and access to our training and development platform as well as to our in-house library
- Discounted and free games: Discount on employee game orders & free Ubisoft games on Ubisoft Connect
- Hybrid work model: Provides the flexibility to combine working from the studio and your home within Germany
- Monthly Mobility Budget: 80€ per month that can be used on bicycle lease, parking spot rental or public transportation ticket
- Up to 350€ childcare support per child per month
- Company Pension Scheme: We offer an attractive company pension scheme
- Gym subsidy: We contribute 50% (up to a maximum amount of 25€) towards the monthly cost of a gym membership of your choice
- English and German online lessons for free: Good to know: Our main language in the studio is English
- 26 days paid vacation per year
- Corporate Benefits web portal: Employee discount program for affiliated retailers, shops, and service providers

Ubisoft offers the same job opportunities to all, without any distinction of gender, ethnicity, religion, sexual orientation, social status, disability, or age. Ubisoft ensures the development of an inclusive work environment which mirrors the diversity of our players' community.

For further information, please check <https://duesseldorf.ubisoft.com/en/>.